## When feel a character quality issue．．．

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SAMPLE PIC．：The above sample is standard character quality of MarkinBOX．

## 【SYMPTOM 1】 UNCLEAR CHARACTERS

| SAMPLE PIC. |  |
| :---: | :---: |
| POSSIBLE <br> CAUSE (1) | Backlash (play) pin holder <br> Please check if feel a backlash between a pin and the pin holder. If you feel a play between them, a quality of marking may be unclear. |
| SOLUTION (1) | Please change new pin holder. |


| POSSIBLE |  |
| :--- | :--- |
| CAUSE (2) | Backlash (play) solenoid block <br> Please check if feel a backlash (play) the solenoid block while the MB2 is <br> power ON. While the MB2 is power ON, the solenoid block is been holding <br> normally. If you feel a play the solenoid block during ON power, a quality of <br> marking may be unclear. |
| SOLUTION (2) | It needs a repair, please contact to our agent or service center. |

【SYMPTOM 2】 LOOKS WIDER TEXT OR UNABLE TO GET ENOUGH DEPTH.


【SYMPTOM 3】 SCRATCHED CHARATCER


## 【SYMPTOM 4】UNSTABLE CHARACTER QUALITY

| SAMPLE PIC. |  |
| :---: | :---: |
|  |  |
| POSSIBLE | Too far distance between the pin and workpiece. |
| CAUSE (1) |  |
| SOLUTION (1) | Please check if it is a suitable distance between the pin and the workpiece. Too far the distance makes not only uneven quality but also less power. Please see the attached a table for relation of the distance and force. |


| POSSIBLE <br> CAUSE (2) | Deformed spring |
| :--- | :--- |
| SOLUTION (2) | Change new spring. Don't start marking without a workpiece. It is one of the <br> causes of deterioration of the spring. Please adjust the distance of the Pin and <br> workpiece due to not occur marking without a workpiece. |


| POSSIBLE <br> CAUSE (3) | Not tightly fixed the marking head. |
| :--- | :--- |
| SOLUTION (3) | Please check if the marking head is fixed tightly. If using with unoriginal stand <br> or building it into the system, check if fixed it tightly using 4 screws (M5) for <br> mounting. <br> Sis |
|  |  |

【TABLE 1】 DISTANCE OF PIN AND WORKPIECE

| Standard Solenoid |  | Distance between parts and pin (mm) |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\sim$ | 0.5 | 1.0 | 1.5 | 2.0 | 2.5 | 3.0 | 3.5 | 4.0 | 4.5 | 5.0 | 5.5 | 6.0 |
| $\begin{aligned} & \text { T } \\ & \stackrel{0}{0} \end{aligned}$ | 1 | $\bigcirc$ | $\bigcirc$ | $\times$ | $\times$ | $\times$ | $\times$ | $\times$ | $\times$ | $\times$ | $\times$ | $\times$ | $\times$ | $\times$ |
|  | 2 | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\triangle$ | $\triangle$ | $\times$ | $\times$ | $\times$ | $\times$ | $\times$ | $\times$ | $\times$ | $\times$ |
|  | 3 | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\triangle$ | $\triangle$ | $\triangle$ |
|  | 4 | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
|  | 5 | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
|  | 6 | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
|  | 7 | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
|  | 8 | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
|  | 9 | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
|  | 10 | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |


| BSD |  | Distance between parts and pin (mm) |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 0.5 | 1.0 | 2.0 | 3.0 | 4.0 | 5.0 | 6.0 | 7.0 | 8.0 | 9.0 | 10.0 |
| $\begin{aligned} & \text { T } \\ & \stackrel{\rightharpoonup}{3} \\ & \hline \end{aligned}$ | 1 | $\triangle$ | $\triangle$ | $\triangle$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
|  | 2 | $\triangle$ | $\triangle$ | $\triangle$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
|  | 3 | $\triangle$ | $\triangle$ | $\triangle$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
|  | 4 | $\triangle$ | $\triangle$ | $\triangle$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
|  | 5 | $\triangle$ | $\triangle$ | $\triangle$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
|  | 6 | $\triangle$ | $\triangle$ | $\triangle$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
|  | 7 | $\triangle$ | $\triangle$ | $\triangle$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
|  | 8 | $\triangle$ | $\triangle$ | $\triangle$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
|  | 9 | $\triangle$ | $\triangle$ | $\triangle$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
|  | 10 | $\triangle$ | $\triangle$ | $\triangle$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |

