

service rev.1501E

When feel a character quality issue…



SAMPLE PIC. : The above sample is standard character quality of MarkinBOX.



[SYMPTOM 1] UNCLEAR CHARACTERS

SAMPLE PIC.



POSSIBLE CAUSE (1)

Backlash (play) pin holder

Please check if feel a backlash between a pin and the pin holder. If you feel a play between them, a quality of marking may be unclear.



SOLUTION (1)

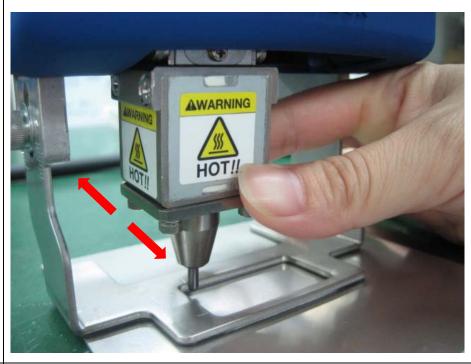
Please change new pin holder.



POSSIBLE CAUSE (2)

Backlash (play) solenoid block

Please check if feel a backlash (play) the solenoid block while the MB2 is power ON. While the MB2 is power ON, the solenoid block is been holding normally. If you feel a play the solenoid block during ON power, a quality of marking may be unclear.



SOLUTION (2)

It needs a repair, please contact to our agent or service center.



[SYMPTOM 2] LOOKS WIDER TEXT OR UNABLE TO GET ENOUGH DEPTH.

SAMPLE PIC. Becoming round tip of pin. POSSIBLE CAUSE Please change new pin or regrind the tip of pin. SOLUTION



[SYMPTOM 3] SCRATCHED CHARATCER

SAMPLE PIC.



POSSIBLE CAUSE

Too close distance between the pin and workpiece.



SOLUTION

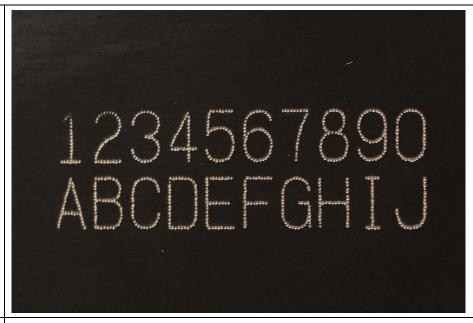
Please check if it is a suitable distance between the pin and the workpiece. Too close the distance isn't only able to get good quality but also enough power.

Please see the attached a table for relation of the distance and force



(SYMPTOM 4) UNSTABLE CHARACTER QUALITY

SAMPLE PIC.



POSSIBLE CAUSE (1)

Too far distance between the pin and workpiece.



SOLUTION (1)

Please check if it is a suitable distance between the pin and the workpiece. Too far the distance makes not only uneven quality but also less power. Please see the attached a table for relation of the distance and force.



POSSIBLE	Deformed spring
CAUSE (2)	
SOLUTION (2)	Change new spring. Don't start marking without a workpiece. It is one of the causes of deterioration of the spring. Please adjust the distance of the Pin and workpiece due to not occur marking without a workpiece.
	Deformation Standard 20mm length

POSSIBLE	Not tightly fixed the marking head.
CAUSE (3)	
SOLUTION (3)	Please check if the marking head is fixed tightly. If using with unoriginal stand or building it into the system, check if fixed it tightly using 4 screws (M5) for mounting.



[TABLE 1] DISTANCE OF PIN AND WORKPIECE

Standard		Distance between parts and pin (mm)												
Solenoid		~	0.5	1.0	1.5	2.0	2.5	3.0	3.5	4.0	4.5	5.0	5.5	6.0
	1	0	0	×	×	×	×	×	×	×	×	×	×	×
	2	0	0	0	\triangle	\triangle	×	×	×	×	×	×	×	×
	3	0	0	0	0	0	0	0	0	0	0	Δ	\triangle	\triangle
	4	0	0	0	0	0	0	0	0	0	0	0	0	0
Force	5	0	0	0	0	0	0	0	0	0	0	0	0	0
rce	6	0	0	0	0	0	0	0	0	0	0	0	0	0
	7	0	0	0	0	0	0	0	0	0	0	0	0	0
	8	0	0	0	0	0	0	0	0	0	0	0	0	0
	9	0	0	0	0	0	0	0	0	0	0	0	0	0
	10	0	0	0	0	0	0	0	0	0	0	0	0	0

BSD		Distance between parts and pin (mm)											
		0.5	1.0	2.0	3.0	4.0	5.0	6.0	7.0	8.0	9.0	10.0	
	1	\triangle	Δ	Δ	0	0	0	0	0	0	0	0	
	2	\triangle	Δ	Δ	0	0	0	0	0	0	0	0	
	3	\triangle	Δ	Δ	0	0	0	0	0	0	0	0	
	4	\triangle	Δ	Δ	0	0	0	0	0	0	0	0	
Force	5	\triangle	Δ	Δ	0	0	0	0	0	0	0	0	
rce	6	Δ	Δ	Δ	0	0	0	0	0	0	0	0	
	7	\triangle	Δ	Δ	0	0	0	0	0	0	0	0	
	8	\triangle	Δ	Δ	0	0	0	0	0	0	0	0	
	9	\triangle	Δ	Δ	0	0	0	0	0	0	0	0	
	10	Δ	\triangle	Δ	0	0	0	0	0	0	0	\circ	